I would like to say how grateful I am for the care and attention I received from everyone concerned during my recent visit to Krakow for a hip replacement.

From the moment the taxi driver picked me up at home until my return four weeks later I felt in safe hands and had complete confidence in all the surgical and medical staff at the hospital. The post operative nursing care was excellent and the twice daily attentions of the physiotherapists were thorough and well planned and it was possible to note a daily improvement in my mobility. My room was comfortable and the food good and, in addition, the hospital was spotlessly clean and the cleaners worked hard every day to keep it so.

When it became necessary to have my other hip replaced, because of the above experience, I had no hesitation in arranging for this to be done in Krakow.

As before, the information and pre-operative advice I received was thorough and inspired confidence and the date for my journey was arranged very quickly.

My journey went smoothly in spite of the snow and at the airport it was nice to relax while Barbara and Stephen took care of all the formalities. My transfer to and from the plane in a wheelchair and then a hoist was impressive in its efficiency and after a short taxi drive we arrived at the new hospital. There I had pre-operative consultations with the Professor, the anaesthetist and the surgeon who performed my first hip replacement. My operation the next day went smoothly and after a short while receiving excellent attention in the very impressive recovery room I was returned to the ward. I could not fault the post-operative nursing care, in fact nothing was too much trouble. Also Sabina the coordinator visited me at least twice every day to see if I had any problems or needed anything. She was a wonderful support over the whole three week period. Once again I had a morning and evening physiotherapy session and the two physiotherapists concerned gradually increased both my confidence and range of movement even to the extent of going up and down stairs.

As before my room was comfortable and the food good and I rapidly got into a daily routine with the result that the time passed very quickly until the day when Barbara and Stephen arrived to accompany me on the journey home. On my last day they took me on a tour of the city centre with a stop at a chocolate shop with a cafe where we had hot chocolate and mouth watering cakes.

I have nothing but praise for the excellent treatment that I received from the surgeons, doctors, nurses and physiotherapists, plus all the other staff who made my stay a comfortable experience. I feel that the treatment I received laid the foundations for what, I hope, will continue to be a good recovery and I would have no hesitation in recommending anyone to have a joint replacement in Krakow.

Patricia small Newtonn, Ponys.