

D. M. P. CAISTER

**Harrowbarrow
Nr Callington
Cornwall**

16th November 2005

*Barbara Thurgood & Co. Medical Services
9 Ridge Langley
South Croydon
Surrey CR2 0AP*

Dear Barbara and Stephen,

This is just a short letter to express my sincere appreciation for the excellent hip replacement surgery, after-care and physio-therapy that I received in October at the orthopaedic centre in Krakow.

From my point of view the standard of service received from the Surgical Team, right through to the nursing, physio-therapy and cleaning, etc., was very commendable and far in excess of my expectations.

I would have no reservations about returning to Krakow for any additional orthopaedic surgery that I am likely to require in the future, and would certainly recommend your services to any friends or acquaintances of mine that may require similar surgery. Additionally, I would be quite happy to be called upon as a reference for any of your prospective patients who may wish to reassure themselves as to the level of service provided by your company and the orthopaedic centre in Krakow.

Once again a big thank you for the wonderful package you offer and which you deliver so efficiently.

Yours sincerely,



Derek Caister