

18 July 2006

Dear Barbara & Steve,

Thank you for your calendar & mug which will be a constant reminder of a most enjoyable visit to Krakow.

I must compliment you on the arrangements for my journey. From beginning to end it was a trouble-free experience carried out with every consideration & care. The orthopedic & rehabilitation with exercises & physiotherapy was first-class & of the highest standards. As a result I have made a complete recovery with no complications. Mention must be made of the contribution to my visit by Milosz & Renata. No request was ever too small & their daily attendance was most pleasurable & heart-warming, particularly for my first 3 weeks.

In conclusion I would heartily recommend your company to anyone contemplating this type of surgery & thank you for providing such an excellent service.

Sincerely, Ken Parry.