

Heath W. Glam.

24<sup>th</sup> July 2005.

Dear Barbara,

Thank you for your letter & good wishes.  
Thank you for the wonderful service  
you give taking all the worry of travel  
and arrangements from us.

I found that the treatment I  
received at Krakow was exemplary and  
would recommend it to anyone.

Cleanliness is so much a concern to  
us in the UK, Poland should be an  
example to how things should be done,  
this instilled a lot of confidence to us.  
This was my second visit and I am so  
pleased that I used your services and  
grateful to you & your team which are  
great and wish you all success in  
the future. Sincerely Elizabeth Williams

PTO →

H.B.

The menu has definitely improved but my concern that the portions were very large & waste was experienced. maybe, it is better to waste than not have enough.

Good Luck, you deserve it for all the effort you put into the package to help take our worries away.