

17TH AUGUST '05.

ST. BLAZEY GATE,  
PAR,  
CORNWALL.  
PL24 2.FG.

Dear Barbara & Steve.

I would like to express my thanks and appreciation of the service which you provided for myself and my husband when I went to Krakow in June for Knee-Replacement Surgery.

From the very beginning when I first saw your advert in the Saga Magazine and spoke to Steve on the phone to receiving your brochure and detailed information the very next day, I felt confident to go ahead with the surgery in Poland.

My husband was able to accompany me and we both have nothing but praise for Professor Francuk, Doctor Mariek, and the hospital staff and physiotherapists for the excellent after care which I received.

I must mention Renata and Milosz your co-ordinators. Renata has such a warm and caring personality and would do anything for her patients. Along with Milosz, she was so proud and happy to show us this beautiful city before we returned home.

If there is anyone who is hesitant about going to Krakow for surgery, I can heartily recommend the Barbara Shugood Company package.

Yours sincerely,  
Frances Sheep.  
(FRANCES SHEEP)

P.S. Thank you so much for your gift of the mug and calendar. Krakow is beautiful at any time of the year.