

**TESTIMONIAL FROM MRS HAZEL OSBOURNE
KNEE REPLACEMENT
OCTOBER 2003**

TESTIMONIAL.

I am seventyone years of age and had been suffering with an arthritic knee for some years. Then it gradually got worse and worse that I eventually needed a knee replacement. I went to my doctor who said he would get me an appointment with the consultant at Dumfries and Galloway Infirmary. I waited and waited but didn't get any news, so I decided I would have to go privately or wait another eighteen months. Then on reading my magazine "youas" I saw the advertisement for hip and knee replacement with Barbara Thurgood and Company and rang up about it immediately. My husband and I had a chat with Barbara and Stephen and they sent me all the details by return of post.

My husband and I flew down from Paiswick to Stanstead on Oct 2nd where

we were met by our son who drove us to his house in Surrbiton. The following day Oct 3rd we went to Croydon Park Hotel where we met Barbara and Stephen. They introduced us to people who had had their operation and told us how their operations went. After that we went up to see the consultant who examined my knee and said I require a complete knee joint. He showed me details of the joint and explained the operation and treatment. Barbara was in attendance and suggested a date to fly out to Poland if it was convenient. I said yes. We returned home to Scotland and my husband drove me down on Oct 11th to my son's house in Surrbiton. On arrival my son informed us that Barbara had contacted him with the name of the transfer who was to pick me up on Sunday Oct 12th for the journey to Gatwick Airport.

where I joined Barbara, Stephen and another English lady called Zena from Shropshire. We had a special conveyance through customs Barbara, Stephen, Zena and myself. We then flew out in executive seats and breakfast was served. When we arrived we taken to the hospital and taken to our En Suite accommodation. We had operations on the Thursday, which was very successful. The hospital was spotless and the treatment was perfect. Later on we were taken to the Rehabilitation centre which was across the square, where we were shown our En Suite accommodation. We had physiotherapy every day and the meals were every good.

On ~~Nov 8th~~ Saturday Nov 8th we were taken out sightseeing in Krakow and had a meal. We flew home on Wed Nov. 12th. when I was taken back to my sons house by chauffeur car. I didn't have to

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worry about a single thing from
beginning to end. I would recommend it
to anyone. I have since been down to
Croydon for a check up by the consultant
and he was very pleased my progress.

Hazel Catherine Osborne