J.M.Brumfitt

Swansea 31st May 2004

Barbara Thurgood & Co. 9 Ridge Langley, South Croydon, Surrey CR2 0AP.

Dear Barbara,

Having settled back at home following my successful trip to Cracow I am writing to tell you how much I appeciated my trip and the operation to replace my left knee. The whole procedure from collection at Swansea to my return to Swansea ran like clockwork and nothing seemed to be too much trouble. The hospital staff and phsyio's were also wonderful and although it was hard sometimes it was all geared to getting me on my feet quickly. It worked well and considering the short time between the operation (21st April) and today I feel fit and well and am moving round well and feeling no pain at all. This is all thanks to the treatment received from all concerned in Poland. I shall be writing to them as well with my heartfelt thanks. I would have no hesitation in recommending this course of action to anyone waiting for the NHS to activate and should you wish it I would gladly inform any would be patients of the excellent treatment they can expect and the successful recovery from their operation and also of the clockwork transport operation which would put anyone's mind at rest and remove pressure and worry problems.

Following the recommendation from the Polish doctor's I am receiving additional physiotherapy twice a week at the local hospital on equipment basically the same as Cracow which is helping the healing process.

I would prefer to see your consultant first appopintment on Saturday 3rd July. I will come down with my wife on the Friday so would be grateful if you could book us a room for the Friday night.

Many thanks also for the calendar, as you say it does bring back memories of a very pleasant, old city which has suffered a lot in history. I have nothing but good memories of all the staff at the hospital and am trying to organise my Polish contact at the university to aid me with thanks in Polish. At the moment it is final examination time so it might take a little longer than I thought but it will happen.

Again thank you for such a smooth running system and giving me a completely fresh outlook on life with my new knee, and, my thanks to you both for all the help and encouragement received.

Yours sincerely,

John M. Brumfitt